



Terms and Conditions

Last updated: July 15, 2026

Please read these Terms and Conditions carefully before using the Service operated by The National Literacy Institute (“the Company”, “We”, “Us”, or “Our”).

SMS Terms

By opting in to receive SMS messages from The National Literacy Institute, You agree to the following terms:

1. SMS Consent Communication

The information (phone numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2. Types of SMS Communications

If you have consented to receive text messages from The National Literacy Institute, you may receive messages related to the following:

- **Conversations (external):** day-to-day conversations with our clients

3. Message Frequency

Message frequency may vary.

4. Potential Fees for SMS Messaging

Please note that standard message and data rates may apply, depending on your carrier’s pricing plan. These fees may vary if the message is sent domestically or internationally.

5. Opt-In Method

You may opt in to receive SMS messages from The National Literacy Institute in the following way:

- By submitting an online form

6. Opt-Out Method

You can opt out of receiving SMS messages at any time. To do so, simply reply “STOP” to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

7. Help

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at (866) 921-5849.

8. Standard Messaging Disclosures

- Message and data rates may apply.
- You can opt out at any time by texting “STOP.”
- For assistance, text “HELP” or visit [our Privacy Policy](#) or [our Terms of Service](#).
- Message frequency may vary.

General Terms

Acceptance of Terms

By accessing or using the Service, You agree to be bound by these Terms and Conditions. If You disagree with any part of these terms, then You may not access the Service.

Changes to These Terms

We reserve the right, at Our sole discretion, to modify or replace these Terms at any time. We will provide notice of any changes by posting the updated Terms on this page and updating the “Last updated” date.

Contact Us

If you have any questions about these Terms and Conditions, You can contact us:

- By email: info@thenationalliteracyinstitute.com
- By phone: (866) 921-5849
- By visiting this page on our website: <https://www.thenationalliteracyinstitute.com/>